James Smith Health Clinic's 2013-2018 Community Health Plan

OVERVIEW

TABLE OF CONTENTS

	FOREWORD TO FNIH REVIEWERS – Please Read First				
	Glossary				
1.0	THE OPTICAL OPCING AND ALL OVERLY IN				
1.0	INTRODUCTION: ORGANIZATIONAL OVERVIEW				
<u>1.1.</u>	James Smith Cree Nations Health Service				
1.1.1.	Name of Health Service and Incorporation Status	1.1			
1.1.2.	Governance of Health Service	1.1			
1.1.2.	Approval of Community Health Plan	1.2			
1.1.3.	Management Structure, Responsibilities and Authorities	1.2			
1.1.4.	Individuals with Signing Authorities	1.7			
1.1.5.	6 6	1.8			
1.1.6.		1.8			
1.1.7.	* *	1.9			
12 I	Funding Arrangements sought with FNIH				
1.2. 1	tunung Arrangements sought with Fiviri				
_	Arrangements for Preparation of Community Health Plan 2013				
1.3.1	Roles and Responsibilities of Committee, Managers and Consultant	1.9			
1.3.2.	<u> </u>	1.10			
1.3.3.	Ways Research, Planning & Evaluation Capacities were Retained	1.13			
2.0.	HEALTH STRENGTHS, CHALLENGES, RESOURCES, NEEDS				
2.0.	HEALTH STRENGTHS, CHALLENGES, RESOURCES, NEEDS				
<u>2.1.</u>	History of Community Health Assessments				
2.1.1.	History of Health Service Development	2.1			

2.1.2. Previous Updates to Community Health Plans

2.2

<u>2.2.</u>	Developing CHP 2013	
2.2.1.	Processes Used	2.2
2.2.2.	Roles and Responsibilities of CHP Planning Team	2.3
2.2.3.	Community Involvement	2.4
2.3.	James Smith Cree Nations Community Profile	
2.3.1.	Formation of the James Smith Cree Nations	2.5
2.3.2.	Reserve Location	2.5
2.3.3.	Population Description	2.6
2.3.4.	Cultural Identity	2.9
2.3.5.	Geographical Issues	2.9
2.3.6.	Community Strengths and Challenges	2.10
2.3.7	JSCN Health Status Summary	2.14
2.3.8.	Other Health Determinants	2.16
2.3.9.	Community Infrastructure	2.18
2.3.10.	Community Development Readiness & Opportunities	2.21
<u>2.4.</u>	Most Important Community Health Challenges& Prioriti	<u>es</u>
2.4.1.	Health Challenges	2.25
2.4.2.	Prioritization Process	2.26
2.4.3.	Health Priorities of the JSHC CHP 2013-2018	2.28
3.0.	COMMUNITY HEALTH SERVICES	
3.1.	Overview	
3.1.1.	Current Health Facility	3.1
212	ISHC Health Services	3 1

3.1.3.	JSHC Organization Chart	3.2	
3.1.4.	Linking Programs and Priority Health Needs		3.2
3.1.5.	JSHC Funding		3.4
3.2.	JSHC Programming Description		
3.2.1.	Facilities Management		3.9
3.2.2.	Community Health Programs		3.10
3.2.3.	Dental Therapy (Community & COHI)		3.25
3.2.4.	Environmental Health/Water Quality Monitoring		3.33
3.2.5	Health and Wellness Services		3.38
3.2.6.	Home and Community Care		3.47
3.2.7.	Management and Administration		3.56
3.2.8.	Medical Transportation		3.64
4.0.	FUNDING SOURCES AND PROGRAM BUDGETS		
4.1.	Introduction		
4.1.	<u>Introduction</u>		
4.1.1.	Finance Committee		4.1
<u>4.2.</u>	Development of Budgets		

4.3. Forecasted Budgets for JSHC Programs (2013-2018)

4.2.1. Allocation Process

4.2.3. Audit Arrangements

4.2.4. Managing Deficit or Surplus

4.2.2. Financial Management Processes

4.2

4.3

4.3

4.3

Overview of James	Smith Health Clinic 2013-2018	R Community Health Plan
-------------------	-------------------------------	-------------------------

4.3.1	Management (including Governance) and Administration	4.4
4.3.2	Home and Community Care	4.4
4.3.3.	Community Health	4.5
4.3.4.	Health and Wellness	4.6
4.3.5.	Dental Therapy	4.7
4.3.6.	Medical Transportation	4.8
4.3.7.	Water Quality Monitor	4.9

5.0. HUMAN RESOURCES

5.1. HR Policies

5.2. HR Processes

5.3. Retention and Recruitment Issues

5.4. Nursing Retention

5.4.1.	Home Care Nursing	5.1
5.4.2.	Community Health Nursing	5.2.

5.5. Succession Planning

5.6. Allocation of Staff to Programs

5.7. Job Titles

6.0.	TRAINING REQUIREMENTS AND PLANS	
<u>6.1.</u>	Required Training	
6.1.1.	Training Required for All JSHC Staff	6.1
6.1.2.	Training Needed for Most Staff (Planning, reporting& evaluation)	6.1
<u>6.2.</u>	Required Training & Professional Development for each Program Area	
6.2.1.	Community Health	6.2
6.2.2.	Health and Wellness Services	6.3
6.2.3.	Home and Community Care	6.3
6.2.4.	Dental Therapy	6.4
6.2.5.	Janitor	6.5
6.2.6.	Management and Administration	6.5
6.2.7.	JSHC Options for Training	6.5
7.0.	OTHER HEALTH SYSTEM SERVICES, ACCESS, AND LINKS	
<u>7.1.</u>	Mandatory Services	
7.1.1.	Medical Health Officer	7.1
7.1.2.	Immunization	7.1
7.1.3.	Environmental Health Services	7.1

Insured Service Access

	Overview of James Smith Health Clinic 2013-2018 Community	Health Plan
7.2.1.	Medical Care	7.2
7.2.2.	Hospital Care	7.2
7.2.3.	Dialysis 7.3	
<u>7.3.</u>	Other Services	
7.3.1.	Early Childhood Intervention Program & other	
	early childhood development services	7.3
7.3.2.	Other Non-insured Services	7.3
8.0	EMERGENCY PREPAREDNESS	
8.0	EMERGENCY PREPAREDNESS	
8.0	Pandemic Planning	
8.1	Pandemic Planning	
8.1	Pandemic Planning	
8.1 8.2.	Pandemic Planning Emergency Responders	
8.1 8.2. 8.3.	Pandemic Planning Emergency Responders Crisis Response	
8.1 8.2. 8.3.	Pandemic Planning Emergency Responders Crisis Response	
8.1 8.2. 8.3.	Pandemic Planning Emergency Responders Crisis Response ACCOUNTABILITY FRAMEWORK	9.1

9.2. Evaluation Plan

9.2.1. Data Collection

9.2.2. Program Evaluation

9.2.3. Evaluation Framework

9.3

9.4

9.4

9.3. **Keeping Health Plan Up to Date** 9.3.1 Logic Model Review and Revision 9.8 **Accountability to Community** 9.4. 9.4.1. 9.8 Reporting Within the Health Service and Band 9.4.2 Reporting Within the Community 9.9 9.4.3. Conflict of Interest 9.9 9.10 9.4.4. Complaints and Appeals 9.5. **Health Policies** 9.5.1. James Smith Health Clinic Policies and Procedures 9.12 9.5.2 Confidentiality 9.12

9.5.3.

Record Keeping and Storage

9.5.4. Insurance Coverage Arrangements

9.5.5. Drug Purchase and Control Policies

List of Figures	Chapte	r/page#
Figure 1.1: Governance Structure of the James Smith Health Clinic (JSHC)	1.1	
Figure 1.2: JSHC 2012 Organizational Chart		1.4
Figure 2.1: 2011 JSHC Health Services Evaluation Methodology		2.2
Figure 2.2: JSCN Population from 2000-2009 (FNIH)		2.7
Figure 2.3: JSCN On Reserve and Crown Land % Population Increase 2000-2009		2.7
Figure 2.4: JSCN On Reserve & Crown Land Population by Age Grouping Figure 2.5: JSCN On Reserve& Crown Land Population Structure	2.8	2.8

9.13

9.13

3.2

Figure 3.2: Working Teams of the JSHC	3.4
List of Tables	Chapter/page #
Table 1.1: Signing Authorities of JSHC (2012) Table 1.2: JSCN Top Health Issues/Needs Identified in Studies, Evaluations &	1.7
Reports (2002 -2011)	1.10
Table 2.1: JSCN Participation in Traditional Plains Cree Activities	
by Surveyed Residents	2.9
Table 2.2: JSCN 2011 Household Survey Participants' Perceptions of	
Community Strengths	2.11
Table 2.3: JSHC 2011 Household Survey Participants' Perceptions of	
Community Challenges	2.12
Table 2.4: Household Survey Participants' Ratings of Their Overall Health	2.15
Table 2.5: Self-Rated Health Categories by JS 2011 Household Survey Participant	ts 2.15
Table 2.6: What Made 2011 JSCN Household Surveyed Participants Most Happy	2.15
Table 2.7: Household Survey Participants' Perception of Trust in Their Communit	zy 2.17
Table 2.8: JSCN Survey Participants' Perception of Counting on People	
in their Community	2.18
Table 2.9: Date of Construction of Existing Housing Stock Table 2.10: Quality of Housing Stock Table 2.11: Key JSCN Community Development Challenges	2.18 2.18 2.22
Table 2.12: Actions Perceived by Staff to be Needed to Address Community	
Development Challenges	2.23

Table 2.13: JSCN Top Health Issues/Needs Identified in Studies, Evaluations &

Figure 3.1: Organization Chart Showing Lines of Authority

Reports (2002 -2011)	2.26
Table 2.14: 2011 JSCN Household Survey-Primary Health Need &	
Priority Health Challenges	2.27
Table 3.1: JSHC Community Health Priorities Linked With Programs	3.3
Table 3.2: 2012-2013 Health Canada Health Services Transfer Agreement Funding	3.4
Table 3.5: 2012-2013 Health Canada Contribution Agreements Funding	3.5
Table 3.6: 2012-2013 Other Funding Sources	3.5
Table 3.7: JSHC Positions Supported by Health Canada Transfer Agreement Funding	3.5
Table 3.8: JSHC Positions Supported by JSHC Contribution Agreements	3.5
Table 3.9: Facilities Improvement Over Time	3.8
Table 3.10: Community Health Funding- 2012-13	3.9
Table 3.11: Community Health Program Elements and Staff Activities and Linkages	3.15
Table 3.12: Community Health Program Improvements Over Time	3.18
Table 3.13: JSHC Dental Health Funding Revenue 2012-13	3.22
Table 3.14: Community Dental Therapy Program Elements, Activities and Linkages	3.23
Table 3.15: Community Dental Therapy Improvements Over Time	3.24
Table 3.16: COHI Dental Health Funding Revenue 2012-13	3.25
Table 3.17: COHI Program Elements, Activities and Linkages	3.26
Table 3.18: COHI Program Improvements Over Time	3.26
Table 3.19: Environmental Health Program Services provided by PAGC EHO	3.28
Table 3.20: Water Quality Monitoring: Improvements Over Time 3.3	1
Table 3.21: JSHC Health and Wellness Program Funding 2011-2012	3.32
Table 3.22: Health and Wellness Program - Elements, Activities and Linkages	3.34
Table 3.23: Health & Wellness Team Services Improvements Over Time	3.26
Table 3.24: HCC Funding Sources (as of 2012-2013)	3.29
Table 3.25: JSHC HCC Clients Most Common Conditions 2005-2010	3.40

Table 3.26: # of JSCN Band members in 2009 by Age Cohort		3.41
Table 3.27: Estimate of # of JSCN Band members by Age Cohorts in 2019	3.41	
Table 3.28: HCC Program Elements, Activities and Linkages		3.41
Table 3.29: Home Care Program Improvements Over Time		3.43
Table 3.30: JSHC Management: Improvements Over Time		3.49
Table 3.31: Clinic Assistant's: Improvements Over Time		3.52
Table 3.32: Finance Officer: Improvements Over Time		3.53
Table 3.33: JSHC Medical Transportation Program Funding: 2012-2013		3.54
Table 3.34: JSHC Medical Transportation: Improvements Over Time		3.55
Table 5.1: JSHC Home and Community Care Staffing 2005-2010	5.2	
Table 5.2: JSHC Positions in Need of Succession Planning	5.2	
Table 5.3: Job Titles and Staffing in the JSHC		5.3
Table 6.1: Needed Planning, Reporting and Evaluating Training		6.1
Table 6.2: Required Training & Professional Development for Community Healt	h Progra	am 6.2
Table 6.3: Professional Development for Health & Wellness Staff	6.3	
Table 6.4: Required Training and Professional Development for Home & Comm	unity Ca	re 6.3
Table 6.5: Required Training and Professional Development Dental Therapy Sta	ff6.4	
Table 6.6: Required Training for Janitorial Staff		6.4
Table 9.1: Reporting of JSHC Programs according to FNIH's CBRT	9.1	
Table 9.2: Framework for the 2018-19 JSHC Evaluation		9.4

List of Maps Chapter/page #

Map 1: Location of the James Smith Cree Nations Reserves	2.5
Map 2: Location of the James Smith Cree Nations Reserves and Village Detail	2.5
Map 3: Location of James Smith Reserve Lands within the	
Prince Albert Parkland Health Region	2.10

List of Appendices

Appendix 1.1:	JSHC Financial Administration Bylaw
Appendix 1.2:	CHP Approval Documents
Appendix 2.1:	2011 James Smith Health Service Evaluation
Appendix 2.2:	2011 James Smith Household Survey
Appendix 2.3:	James Smith Community Profile
Appendix 2.4:	2012 JSHC Community Development Workshop Findings
Appendix 3.1:	JSHC Program Logic Models
Appendix 3.2:	JSHC Job Descriptions
Appendix 5.1: Appendix 8.1: Appendix 8.2:	JSHC Policy and Procedures Manual JSHC Pandemic Emergency Plan JSCN Emergency Plan

Overview of James Smith Health Clinic 2013-2018 Community Health Plan

Chapter 1: Organizational Overview

1.1.2. Governance of James Smith Health Clinic

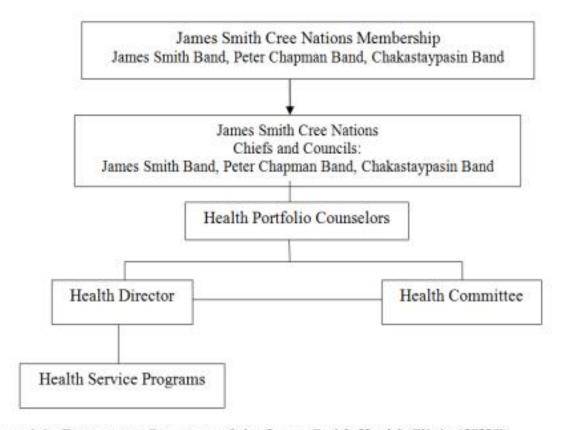


Figure 1.1: Governance Structure of the James Smith Health Clinic (JSHC)

JSHC Health Committee Terms of Reference

- 1. The Health Committee shall be appointed by Chief and Council for a 2year term-staggered appointments, subject to reappointment for 3 terms (six members). Designated alternate members (3) will be appointed to fill in for committee members when they are unavailable; they will also sit for a two year term. Health Director and Health Portfolio Counselors may sit as ex officio members.
- 2. An Elder will be brought in to open and close each meeting: rotation of Elders between Bands will occur for each meeting.
- 3. The Health Committee shall meet once per month to:
 - a. Discuss and report on the health problems encountered on the reserve, and recommend solutions.
 - b. Make recommendations for the improvement of Health Care in the Community.

- c. Develop and recommend policies for community health.
- d. Advise on all Health Programs and make recommendations for improvement.
- e. Ensure that a quality and high standard of Health Care is provided in the community.
- f. Work to ensure that adequate resources (i.e. facilities equipment and staff) are in place to provide these services.
- g. Support Health Director in implementing Human Resources policies for the Health Clinic
- h. Support the Health Director and Finance Committee to implement the policies and procedures of the Health Financial Administration Bylaw.
- i. Health Committee advocates for improved resources or changes in policy in other government jurisdictions (i.e. Health Canada, INAC, SK Health, Health Regions)
- 4. Health Committee decisions shall be made using a traditional consensus approach with a minimum of 3 committee members voting, 1 from each Band.
- 5. Health committee shall meet with Chiefs and Councils once per year.
- 6. Health Clinic will provide a secretary service to the committee on an ongoing basis; minutes taken and circulated to committee members and Health Portfolio Councillors; minutes will be filed in Health Clinic for further reference.
- 7. Health Committee will participate in the development, review and revision of the Community Health Plan.
- 8. Health Committee Chair shall rotate annually. Responsibilities of the Health Committee Chair will include:
 - a) Calling special meetings as required
 - b) Ensuring that the Committee Code of Ethics is adhered to
 - c) Ensuring that each committee member participates equally

Health Committee Representatives

Chakastaypasin Band	James Smith Band	Peter Chapman Band
John Stonestand Crystal Sanderson	Caroline Moostoos (Health Committee Chair)	Beverly Head Bobbie Head
	Evelyn Burns	

Health Committee identified the following as priority areas for the 2013-2018 Community Health Plan:

Substance Abuse/Addictions:

- Alcohol, drugs, prescription drugs, smoking
- FASD
- Gambling
- Domestic violence

Suicide

Youth

- Reducing Teen pregnancies
- Enhanced knowledge of Sexual wellness
- Suicide Prevention, Intervention, grief counselling
- Need for Engagement
- Healthy living enabled and encouraged

Cultural Revitalization

- Sense of community needs to be re-captured
- Customs and traditions revitalized
- Language re-introduced
- Traditional parenting encouraged

Healthy Living

- Recreation options developed
- Diabetes prevention enhanced for all ages
- Chronic disease prevention enhanced for all ages
- Parenting classes offered for all ages and all caregivers
- Mental wellness encouraged
- Head lice, ticks, West Nile disease awareness and prevention enhanced

Injury Prevention

- Car seats, seat belts encouraged
- ATV, Snow machines and other recreational toy safety encouraged
- Bicycle safety promoted at school
- Water safety encouraged
- Home safety encouraged

• Enhanced Public Services and infrastructure

- Addressing Mold in houses
- Secure Water quality
- Improper Waste management
- Dangerous Dogs
- Poor quality and crowded Housing
- Inadequate Access to food; food handling etc
- Need for Community Firefighting Team
- Need for Community team of First responders
- Improved Road conditions
- Enhanced Pandemic and Emergency response planning

In an effort to focus the services, the Health Committee determined that the following three **Key Health Priorities** should be addressed by JSHC programs during the next five years:

- Enhanced Youth programming and engagement
- Enhanced substance abuse and addiction prevention
- Enhanced encouragement/promotion of Healthy Living which includes: chronic disease prevention; injury prevention; cultural revitalization and mental wellness.

Table 3.1: JSHC Community Health Priorities to be addressed by Health Service Programs

(Legend: cross hatching = primary focus; vertical lines = secondary; light grey = referral)

Priority Health Challenges →	Substance Abuse	Youth Health &		Determinants of
Programs & Program	& Addictions	Engagement	Healthy Living	Health¹
Areas ♥				
Community Health Programs				
Maternal Child				
Health				
Immunizations				
Early Childhood				
Health				
School Health				
Communicable				
Disease Control				
Adult Health				
7133101133101				
Family Home Visitor				
Diabetic Educator				
Wellness & Healing Services				
Holistic Wellness				
Therapy				
Addictions				
Family Wellness				
Vouth Drogram				
Youth Program Developer				
Home and Community Care				
Home Care Nursing		NA		
Home Care Services		NA		
Dental Health		_		
Dental Therapy				

¹ Determinants of health - housing, income, education, employment, culture, social support, genetics, physical environment, access to care, culture, gender

Priority Health Challen	ges +	Substance Abuse	Youth Health &	Healthy Living	Determinants of
Programs & Program Areas	↓	& Addictions	Engagement	Heulthy Living	Health ¹
СОНІ					

Legend: cross hatching = primary focus; vertical lines = secondary; light grey = referral

3.1.5. JSHC Funding

Funding Sources

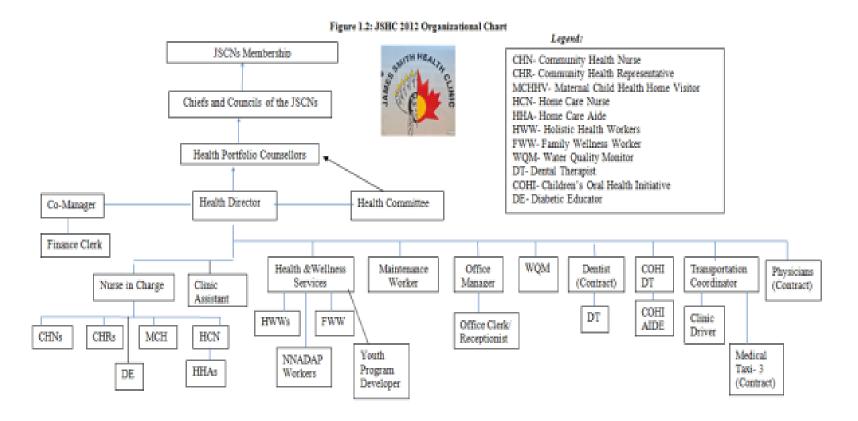
James Smith Health Clinic programs are funded by:

- Health Canada under the Health Services Transfer Agreement (HSTA) and by various Set Contribution Agreements
- INAC funding for the Home and Community Care's Home Support Program;
- PAGC funding for a part-time Water Quality Monitor.

Table 3.2: 2012-2013 Health Canada Health Services Transfer Agreement Funding

CPNP- Prenatal Nutrition	\$ 46,965.00
CHR- Community Health Rep	\$ 128,404.00
O&M -Operations & Maintenance	\$ 89,815.00
HPM-Health Planning MGT	\$ 171,466.00
PHN-Public Health Nurse	\$ 457,788.00
YSAP- Youth Solvent Abuse	\$ 19,909.00
NNADAP	\$ 82,326.00
BR- Brighter Futures	\$ 131,712.00
MH- Mental Health	\$ 101,766.00
HCC- Home & Community Care	\$ 37,476.00

TOTAL	\$1,267,627.00



Overview of James Smith Health Clinic 2013-2018 Community Health Plan

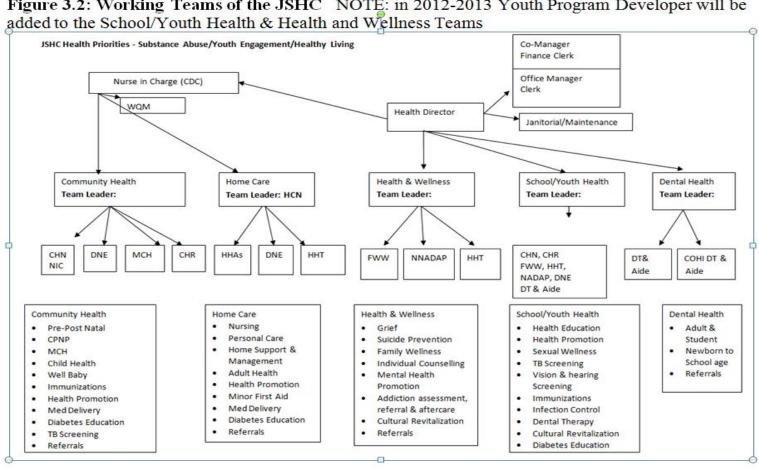


Figure 3.2: Working Teams of the JSHC NOTE: in 2012-2013 Youth Program Developer will be

Table 3.5: 2012-2013 Health Canada Contribution Agreements Funding

FASD-Fetal Alcohol Spectrum	\$ 3,000.00
MCH- Maternal Child Health	\$110,496.00
CDC/IS Immunization	\$ 5,314.00
FNIHCC- Home & Community Care	\$355,261.00
COHI- Children's Oral Health	\$ 7,020.00
NIHB/MT- Medical Transport	\$220,000.00
NIHB/M&S Mgmt & Support	\$ 35,000.00
NIHB- Community Dental Therapy	\$100,438.00
NIHB/VPS/Phy Visiting Physician	\$ 26,977.00
SSN/SEPD Nurses PD	\$ 5,000.00
Aboriginal Diabetes Initiative	\$ 80,000.00
TOTAL	\$948,506.00

Table 3.6: 2012-2013 Other Funding Sources

INAC	\$104,328.00
PAGC	\$ 23,000.00

Funding Distribution

The JSHC divides the Health Canada Transfer Agreement funding into 3 budget components:

- 1. Main Health,
- 2. Brighter Futures and
- 3. CPNP

The Main Health budget is supplemented by a 10% Administration Fee charged to each of the Clinic's Contribution Agreements. The positions funded by the various funding sources are described in the following tables. It should be

noted that in addition to funding these positions, funding is also used to provide needed program supplies and program supports.

Table 3.7: JSHC Positions Supported by Health Canada Transfer Agreement Funding

JSHC Budgets	Main Health	Brighter Futures	CPNP
JSHC Positions	1 FTE Health Director	1 FTE Family Wellness Worker	Good Food Box & Grocery Vouchers
	1 FTE Nurse In Charge	.4FTE contracted Holistic Wellness Therapist (HHT) (2 consultants hired @.2FTE each. Consultants work 1 day each/week)	
	1 FTE CHN		
	1 FTE Finance Officer		
	1 FTE Office Manager		
	.5 FTE Clinic Assistant		
	.5 FTE Receptionist/ Clerk		
	3 FTE CHRs		
	2 FTE NADDAP Worker		
	.5 FTE Janitor		
	1 FTE Youth Program Developer (2013-2014)		

Table 3.8: JSHC Positions Supported by JSHC Contribution Agreements

JSHC Programs	Medical Transport'n	Home Care	Dental	СОНІ	Community Health	
l regrams	Trumsport in				МСН	ADI
JSHC Positions	1 FTE MT Coordinator	2 FTE HCNs (1 reassigned	1 FTE DT	.5 FTE COHI Aide	1 FTE Family Home Visitor	.6 FTE DE (when hired)

JSHC	Medical	Home Care	Dental	СОНІ	Community Health	
Programs	Transport'n				МСН	ADI
		to CH)				
	3 Taxi Contracts	1 FTE HHA	Dentist Contract			
		1 FTE Clinic Van Driver				
		.5FTE Janitor				

In addition to the above funding, INAC funds 3 FTEs Home Health Aide (HHA) positions and PAGC transferred funds supports .5FTE Water Quality Monitor.

Program Descriptions:

Each program description includes: a list of program staff, supervisor, funding, description of programming delivered and an Improvements Over Time Table. Appendix 3.1 includes the logic model for each program which details the ongoing work staff are doing (i.e. objectives, activities, Resources, Indicators and Evaluation/Reporting) and how the objectives outlined in the Improvement table will be accomplished. Staff will use their logic models to create annual work plans; program reports will also be based upon the accomplishment of objective in the logic model.

The following are some of the new program initiatives which are included in the CHP:

- Youth Program Developer Position- youth engagement, after school healthy living activities; funding proposal development
- School Health Team working out of School Health Room: NNADAP, HHT, CHRs, CHNs, DE, YPD
- Hearing tests for students
- Regular Fluoride rinses and varnishes
- High rates of completed Dental Treatment Plans
- More Home Visiting-home visiting teams CHNs & FHV
- Parenting classes for fathers
- Community kitchens for elders, diabetics, pre-diabetics including at risk youth, dads and children cooking classes
- More collaboration between programming: i.e. Health and Wellness & HCC; CHNs and HCC

- Better communication with Doctors
- New Protocol for Delivery of Medications
- New Home Care Protocol
- Fluoridation of water supply
- Water Delivery truck water delivery standards
- more work, less absenteeism, more accountability and reporting
- Programming regularly evaluated so that can STOP WHAT IS NOT WORKING.
- etc.

Table 3.9 Facilities Improvements Over Time Table

Acronyms: HD- Health Director; HC- Health Committee

2013-14	2014-15	2015-16	2016-17	2017-18			
Improvements							
Improving infection control within Healt	h Clinic						
Janitor adopts best practices in Ongoing thereafter							
infection control as resources permit	· ·	ongoing their	cajtei				
New Initiatives							
Facilities							
HD meets with Band Admin to explore				<u> </u>			
need for a secure vehicle compound							
HD & Band Admin determine feasibility							
of secured vehicle compound project							
of secured vernice compound project	If vehicle compound						
	project is approved HD &						
	Band Admin arrange for						
	construction						
Maintenance	1	1	1	I			
HD, in collaboration with Janitor,							
develops a Cleaning & Custodial							
Schedule data sheet							

2013-14	2014-15	2015-16	2016-17	2017-18	
HC adopts JSHC protocol for cleaning		Ongoing the	reafter		
spills of blood or other bodily					
substances					
HC adopts JSHC protocol for cleaning	Ongoing thereafter				
spills of hazardous materials					
HD updates a a fire safety plan		On	ngoing thered	ıfter	
	HC adopts a JSHC Waste	On	ngoing thered	ıfter	
	Management Strategy				
	JSHC adopts a Custodial Ongoing thereafter			ıfter	
	Handbook to be used by				
	current & future janitors				

Table 3.12 Community Health Program Improvements Over Time

Ongoing Core Services

Immunizations: 2 year olds and kindergarten

School Health: immunizations, TB screening, assist with vision screening undertaken at schools

Pre-post Natal: Prenatal mothers visited once a trimester; home visiting of mothers with infants; prenatal classes

Parenting Support: home visiting and collaboration in facilitation of parent groups and activities

Communicable Disease Control: client contact, contact tracing, TB, HIV-AIDS, VPD and Communicable Disease Prevention; school presentations on healthy sexuality & relationship education; awareness workshops & presentations for out-of-school youth & community adults

MCH Home Visiting: FHV home visiting and facilitation of parent groups and activities

Chronic Disease: CHNs, DE, CHRs provide education and some screening on chronic diseases including Diabetes

Reporting: In addition to compiling information described in Evaluation Plan & Responsibilities column below, CH will also report, as per CBRT: Part 3: Section A Questions 1, and **Pre/post natal classes and Parenting support:** CBRT Part 3 Q1, Section A: Q2-13, 31, 32 & 39; **CDC**:CBRT Section D: Q#1, 33-38; **Immunization** CBRT Section D Q#40&41; **TB:** CBRT Section D Q#43&44; **HIV/AIDS:** CBRT Section D Q# 45-47

Acronyms: CH- Community Health Program, CHN- Community Health Nurse, CHR- Community Health Representative, FHV- Family Home Visitor; DE- Diabetic Educator; NIC- Nurse in Charge; HD- Health Director, H&W- Health and Wellness Program, HHT- Holistic Health Therapist; MCH- Maternal Child Health

2013-14	2014-15	2015-16	2016-17	2017-18
Improvements				
More Efficient Prescription & Medical Supply Community Delivery				
NIC & HD collaborate to develop protocol for delivery & patient pick-up				
of prescriptions				

2013-14	2014-15	2015-16	2016-17	2017-18
Implement strategy	Ongoing thereafter			•
Increased and Enhanced Home Visiting				
CH develop strategy & schedule for doing more home visits , including				
socializing visits				
Home visiting days are promoted i.e., indicated on a monthly calendar	Ongoing	thereafter		
of activities in newsletter & website	Oligoliig	tilelealtei		
CH implements strategy & schedule for home visiting	Ongoing	thereafter		
All home visits <u>always</u> include some informal health education & health	Ong	oing thereafte	r	
promotion	Ong	onig therearte	1	
MCH to accompany CHNs & CHRs on initial prenatal home visit to				
introduce MCH program				
Research best practices in Home visiting	Best practices implemented as able	Ong	oing thereafter	
Pre & Postal Natal Women's Health Program Improvement				
Ongoing core service				
Implement a monthly schedule for pre & post-natal classes	Ong	oing thereafte	r	
Implement backup plans to ensure that a class can go on should a	Ong	oing thereafte	r	
necessary staff member be unable to attend				
	Implement a HR strategy for under-		Ongoing the	reafter
	taking after work hour programming			
	to accommodate working and school-			
	aged moms			
Enhance pre & post natal program & FHV reporting	Ong	oing thereafte	r	
New initiatives for Pre-Post Natal Program				
Pre & post-natal class participants consulted regularly to identify	Ong	oing thereafte	r	
programming needs & interests & if feasible incorporate some or all of				
their suggestions into programming				
FHV works with CHN to do screening & assessments of pre & post natal	Ongoing thereafter			
mothers				

2013-14	2014-15	2015-16	2016-17	2017-18			
FHV designs a 'Mom & Tot' approach for all MCH programming (i.e.				•			
sharing circles, playtime, healthy snacks, etc.)							
FHV implements the 'Mom & Tot' approach for all programming	Ongoing thereafter						
FHV undertakes consultations with husbands & fathers about their	Ongoing thereafter						
interest in a prenatal program for fathers							
Implements a pilot father pre-natal program; evaluates	If successfu	ul, Ongoing th	ereafter				
	Implement a pilot Dad & Tot program		Ongoing the	ereafter			
	NIC and male Elder facilitates a male						
	parenting support group						
	DE implements a dad & child cooking		Ongoing the	ereafter			
	class; health snacks & quick meals						
Immunization Program Improvement							
Ongoing core service							
NIC & CHRs develops, implements & monitors protocol for collection of	Ong	oing thereaft	er				
parent consent forms to decrease # of visits undertaken for this							
purpose							
Develop & implement strategies to increase <u>all</u> immunization rates	Ong	oing thereaft	er				
Chronic Disease Program Improvements							
Ongoing Core Service							
	Use data on # & causes of deaths on		Ongoing the	ereafter			
	reserve to conduct community						
	awareness campaign on preventable						
	causes of death						
School Health Program Improvements							
New initiatives							
HD works with School Administration & Band leadership to ensure that	Ong	oing thereaft	er				
school has a consistent supply of soap, toilet paper & hand sanitizer in							
all washrooms							

2013-14	2014-15	2015-16	2016-17	2017-18
Collaborate with school to set up a volunteering program with students	Ong	going thereaft	er	
interested in pursuing a career with JSHC				
In collaboration with School, FHV develops a plan for increasing &	Implement increased & enhanced		Ongoing the	ereafter
enhancing school' health' programming to include pre-parenting &	school health programming (pre-			
parenting classes	parenting & parenting)			
Communicable Disease Control Improvements				
Ongoing core service				
Collaborate with other Health programs to develop a community-based	Implement strategy		Ongoing the	ereafter
strategy on HIV awareness & prevention				
Minor First Aid Improvements				
Ongoing Core Services				
Organize a First Aide Training Program for interested community				
members				
Maintain a contact sheet for Community Contacts at clinic (leave copy				
with Reception & NIC)				
Vital Statistic Collection Improvement				
Create policy & procedures (including reporting template) for collecting				
more accurate Vital Statistics including chronic disease information				
such as type of disease, age & gender of client & age at diagnosis				
Implement procedures for collecting Vital Statistics	Ong	going thereaft	er	•
Enhanced Health Promotion				
CHRs consult with HD about establishing an Annual Health Promotion	If feasible health promotion activity		Ongoing the	ereafter
Activity Budget	budget utilized by CHRs			
NIC collaborates with NITHA Health Promotion Advisor to develop a	Health promotion/coaching training		Ongoing the	ereafter
health promotion/healthy living coaching technique training plan for all	plan implemented			
JSHC staff				
Develop & implement enhanced/targeted health promotion & health	Ong	going thereaft	er	
education programming for both sexes and population groups				

2013-14	2014-15	2015-16	2016-17	2017-18
Enhanced Youth Engagement			•	
In collaboration with School Administration, CH develops and	Ong	oing thereafte	r	
implements a strategy for implementing targeted health promotion				
with students to include activities aimed at cultivating healthy				
lifestyles, healthy fun & socializing				
In collaboration with School Administration, develop and implement a	Ong	oing thereafte	r	
strategy for increased & enhanced health education with school				
population to combat the development of chronic disease (i.e. anti-				
smoking, healthy eating, active lifestyles, violence prevention)				
CHRs in collaboration with H&W and Band Recreation Worker to	Youth activities facilitated once a		Ongoing the	reafter
develop a plan to organize & facilitate a youth activity at least once a	month			
month				

Table 3. 15: Community Dental Therapy Improvements Over Time

Ongoing Core Services

Treatment/Basic Restorative Services: dental therapy services including: screening, emergency & completed

treatment plans

Prevention, Education and Promotion: health promotion activities, fluoride rinse program, & tooth-brushing program

Reporting: DSDR reporting

Improvements Over Time

2013-14	2014-15	2015-16	2016-17	2017-2018
Improvements to Or	ngoing core service			

Completion of Treat	ment Plans			
By end of school year at least 45% of all students with treatment plans will have their plans completed	By end of school year at least 55% of all students with treatment plans will have their plans completed	By end of school year at least 65% of all students with treatment plans will have their plans completed	By end of school year at least 75% of all students with treatment plans will have their plans completed	By end of school year at least 85% of all students with treatment plans will have their plans completed
	50% of all students with treatment plans, will be on maintenance/recall examination only	60% of all students with treatment plans, will be on maintenance/recall examination only	70% of all students with treatment plans, will be on maintenance/ recall examination only	80% of all students with treatment plans, will be on maintenance/recal I examination only
DT utilizing a daily activity reporting log		Ongoing t	thereafter	
DT will undertake restorative treatment during the summer for students and adults with treatment plans		Ongoing t	thereafter	

Table 3.18: COHI Program Improvements Over Time

Core Services

Dental Screening: COHI DT checks children's' teeth & decides upon required COHI services

Fluoride Varnish Application: Dental Aide paints varnish on all the visible teeth surfaces- quarterly

Dental Sealants: Dental Therapist places sealants on the teeth children no yet attending school Alternative Restorative Treatment (ART):

COHI DT undertakes ART according to service plan

Oral Health Information Sessions: provided by the COHI DT, on a one to one basis, to parents, caregivers & pregnant women so they can learn

how to take care of their own & their children's teeth

Reporting: DSDR Reporting Improvements Over Time

2013-14	2014-15	2015-16	2016-17	2017-2018
Ongoing core service		l		
Enhanced Home visiting & Consent collection	1			
CA undertakes home visit with CHR in summer months to community members home to get consents signed & apply varnish on children's teeth if is needed.		Ongoing t	:hereafter	
CA attends Treaty Days to get child consent for dental therapy forms signed		Ongoing t	hereafter	
Patient files are flagged with changes in resident status based on monthly updates	Ongoing thereafter			
Collaborate with NIC and CHRs to develop ways to make appointments easier for children 0-4				

2013-14	2014-15	2015-16	2016-17	2017-2018	
Attend post natal classes to obtain consents for older children	Ongoing thereafter				
Enhanced Fluoride Rinse and Varnish Program	n				
Hold fluoride rinse/ fluoride varnish clinics at least three times a year	Ongoing thereafter				
Enhanced Screening					
COHI DT to screen children in daycare and Head Start at the beginning of the school year	Ongoing thereafter				
New initiatives					
COHI Aide also functions as Dental Therapy Aide & expands responsibilities to include: fluoride rinses for Grade 1 to Grade 6, & Tooth Brushing program for AHSOR& Day Care to Grade 2	Ongoing thereafter				
In collaboration with AHSOR and Day Care develop strategy for enhancing dental health of students					

Table 3.20: Water Quality Monitoring: Improvements Over Time

On-Going/Core Services:

Water Sampling: Water samples taken according to schedule from: community water system, water delivery trucks, household cisterns and public facilities

Water Sample Analysis: Water samples tested in Health Clinic Lab Room for: e-coli, coliforms and chlorine levels.

Reporting: Results of water sample analysis submitted according to schedule to PAGC EHO, JSHC Health Director and JSCN Public Works Department

Improvements Over Time

2013-14	2014-15	2015-16	2016-17	2017-2018
New initiatives				
Water Delivery and Storage				
HD lobbies Band to ensure good water quality from Water Delivery Trucks, i.e. ends of hoses encased to prevent contamination; ends of hoses disinfected after every delivery	Water truck drivers provide WQM with a list of homes they visit; WQM knows which truck goes where and therefore can more easily back track samples			
PAGC Engineering supplies list to WQM which indicates which households have new cisterns Proactive assessment of cisterns undertaken in collaboration with PAGC	25% of old cisterns are sampled every year			

Engineering			
Work with Band to develop a			
plan to replace deteriorating			
cisterns			
Community Water Supply Impr	oved		
HD lobbies Band to allow			
WQM access to Water			
Treatment Plant			
Water Quality Technician			
gains access to the Water			
Treatment Plant for consistent			
independent sampling			
Health Director and WQM,			
with EHO support, lobby for a			
fluoridated water supply			

Table 3.23: Health & Wellness Team Services Improvements Over Time

Core Services

Individual Counselling/Education/Support: adults & youth

Mental Health Promotion: collaboration on facilitating healthy socializing and relationships

Addiction Counselling, Assessment, Treatment Referral & Aftercare: adults and youth

Youth Programming: identification, development and facilitation of youth programming

Reporting

Acronyms: HW- Health and Wellness Program; HWT- Health and Wellness Team; HHT- Holistic Health Therapist; FWW- Family Wellness Worker

Health & Wellness Team Services Improvements Over Time

Implemented in 2012	2013-14	2014-15	2015-16	2016-17	2017-18	
	Ongoing Core Service Enhancement	t & Improvement				
	Enhanced Retreats					
	Explore ways of expanding the number of participants	Implement ways expanding the number of participants	# of participants increased by 30%	# of participants increased by another 20%	# of participants increased by another 10%	
	Research innovative best & promising practices for retreats	New format for retreats piloted & evaluated	Adapted format implemented	Ongoing thereafter		
	Enhanced Use of Cultural Teachings	& Traditions				
	Explore best practices for incorporating traditional culture into all HW programming	Implement traditional cultural best practices		Ongoing thereafter		
	Enhanced & Improved Managemen	t Practices				
Enhanced management support	Ongoing thereafter					

Implemented in 2012	2013-14	2014-15	2015-16	2016-17	2017-18
& supervision					
	Reporting templates developed or		Ongoing thereafter		
	revised & utilized				
	Staff report monthly & annually as		Ongoing thereafter		
	a condition of employment				
	Annual work plans developed		Ongoing thereafter		
	based on program logic models				
	All events & program services are		Ongoing thereafter		
	regularly evaluated; findings				
	improve program performance				
	Develop, advertise & implement		Ongoing thereafter		
	programming schedules				
	Quarterly meetings with		Ongoing thereafter		
	Management to check- work plan				
	progress; staff held accountable				
	Enhanced Programming and Program Fo	ollow-up Support			
HWT document	HWT attempt to conduct follow-up		Ongoing thereafter		
progress of clients	visits with 50% of program				
who have attended	participants at least once during				
treatment	the year after program				
	participation.				

Implemented in 2012	2013-14	2014-15	2015-16	2016-17	2017-18
	NNADAP workers follow—up with almost all residential addiction treatment participants living in the community at 1, 3, & 6 months individually & subsequently with informal group gatherings	Participants of residential addiction treatment centers regularly followed up by staff experience an increased sense of support & sustained changes	Ongoing thereafter		
			Sustained changes experienced by 5% of participants of treatment centers regularly supported by staff		
	HWT explore the possibility of having support programming for family members of substance abusers	If feasible, support group program initiated			
	HWT explore the possibility of having a Student/Youth Addictions Support Group	If feasible, support group program initiated			
	Facilitators' Guides prepared for all retreats, workshops & groups		Ongoing thereafte	ir	1

New Initiatives		1 I		1			
Initiate process of							
amalgamating		On acting the spectre					
NNADAP, HHT & FWW		Ongoing thereafter					
to form HWT							
Begin team building		Ongoing thereafte	er				
HWT established with							
annually rotating		Ongoing thereafte	er				
Team Leader							
	Promote increased community understanding of HW: i.e. clinic website and a HW pamphlet						
	Explore logistics of moving HWT to	Move HW to new clinic addition if					
	a private location; develop plan.	feasible					
		# clients accessing services increase		Ongoing thereafter			
	If INAC funding is withdrawn, HW						
	workshop & retreat series to be	Ongoing thereafter					
	funded from other sources						
JSHC Youth Initiative							

Implemented in 2012	2013-14	2014-15	2015-16	2016-17	2017-18
	Youth Program Developer (YPD)				
	will have joined the HWT				
	YPD collaborates with youth &				
	school staff to develop a plan for				
	Integrated Youth Initiative				
	YPD with support of Interagency	If funding accessed, integrated			
	Committee submits proposals for	Youth Initiative implemented and			
	funding	evaluated			
HWT in collaboration		Ongoing thereaft	l ter		
with CHRs					
organize/facilitate,					
with youth input, a					
Boys & Girls Youth					
Group					
JSHC Healing Services (Crisis Team				
Undertake informal	If needed, partner with PAGC	Crisis Team activated	Ongoing thereafter		
needs assessment for	NAYPS to assist with development				
the development of a	of Crisis Team and a team				
Crisis Response Team	management strategy				
Enhanced Interagency	Committee Focus on Community Heal	ling			
Interagency		Ongoing thereaft	ter		
Committee (IC)					
organized; HWT					

Implemented in 2012	2013-14	2014-15	2015-16	2016-17	2017-18
participate					
Build relationships with Band Admin	Facilitate an integrated workshop with Band Administration		Ongoing thereafter		
	Facilitate an annual healing services potluck & 'idea exchange' Health Clinic & Band staff		Ongoing thereafter		

Table 3.29: Home and Community Care Program Improvements Over Time

Ongoing Core Services

Client Care Planning: Client assessment & Case management- Client Care plans developed based upon assessment which include personal care, home management & home support services. HCC provided to assessed elderly & chronically ill band members.

Nursing Services: Foot & wound care provided as needed. Foot care done during clinics or at client's home as needed. Wound care done at health clinic or at client's home as needed.

Home Support Services: Personal Care, home management & home support provided to assessed clients according to Care Plan.

Respite Care: In home respite care provided to a maximum of 2 hours as needed. Out of home respite is provided during Elder's Day & Adult Day programming. HCN also assists clients to access long term out of home respite as needed.

Health Promotion: One-on-one self care promotion undertaken during foot care & wound care sessions & during the provision of home support services. One on one assessment & self-care counseling also provided during Treaty Days.

Charting & reporting: Completed as required according to schedule.

Access to Medical Equipment & Supplies: HCN ensures that clients have appropriate supplies, equipment & medication.

Management & Supervision: HCN supervises & consults with Home Health Aides (HHAs) on a daily basis.

Profession Development: HCN mentors & provides in-services to HHA as necessary; all staff access appropriate PD when available & possible

2013-14	2014-15	2015-16	2016-17	2017-18
Improvements to Ongoing Core Services				
Improved Reassessment				
Almost all HCC Client reassessments completed annually		Ongoing thereafter		
Enhanced Collaboration with Other Care Providers				
Collaborate with <u>CH</u> to develop better communication		Ongoing thereafter		
patterns (re: new diabetic, chronic,.)				
With HD support, arrange for more information sharing from				
visiting doctor regarding: wound care, HCC clients with				
diabetes or coronary heart disease, referrals to other care				
providers, & newly diagnosed diabetics				
With HD support, arrange for more information sharing from				
<u>visiting doctor</u> regarding discharged clients etc with hospital				
Collaborate with <u>H&W</u> for additional client support		Ongoing thereafter		1
Improvements to Foot Care Clinics				
At least 50% of diabetic HCC clients receive training &		Ongoing thereafter		1
coaching to increase foot- self assessment & monitoring				

2013-14	2014-15	2015-16	2016-17	2017-18		
Non-diabetic HCC clients will receive training & coaching to						
increase foot- self assessment & monitoring						
25% of HCC non-diabetic clients in will have increased	50% of HCC non-diabetic clients will	Ongoing	Ongoing thereafter			
knowledge on foot self -assessment & monitoring	have increased knowledge on foot					
	self- assessment & monitoring					
At least 25% of continuously participating clients will be	At least 50% of continuously	Ongoing	thereafter			
undertaking basic foot care tasks within their capabilities at	participating clients will be					
home after 6 months of coaching	undertaking basic foot care tasks					
	At least 50% of continuously	Ongoing				
	participating clients will be able to					
	describe steps in foot care					
	assessment after 6 months					
Improved Professional Development						
DE in collaboration with HCN and NIC will develop PD sessions		Ongoing	thereafter			
in areas of Diabetes prevention, intervention & client care						
strategy for HCC.						
HHAs begin training in the area of diabetes prevention,						
intervention & client care						
HHAs undertake enhanced training (i.e. wound care; use of						
manual BP cuffs wound care; use of manual BP cuffs digital	C	Ongoing thereafter				
camera to document wound healing)						
HHAs are coached on use of e-mail, word & electronic	HHAs use laptops to do daily	Ongoing	thereafter			
	charting & reporting if equipment					

2013-14	2014-15	2015-16	2016-17	2017-18	
reporting templates	available				
Re-assess the Meals on Wheels (MOW) Program	1				
Explore possibility of contracting meal preparation out to					
School Cafeteria					
Research & compile MOW program needs assessment report					
re: usage, costs, benefits					
Collaborate with HD to determine if MOW's program could be					
expanded (i.e. partnering with pre & post natal women,					
school, paying band members)					
Present findings & proposal for revamping MOW to Health	Strategy for revamping MOW				
Committee	developed & approved				
	Revamped MOW in operation in	Ongoin	l g thereafter		
	stages				
New initiatives					
Enhanced Diabetes Awareness					
Collaborate with CHRs & DE to develop a <i>strategy</i> for hosting	Strategy for hosting Quarterly	Ongoin	Ongoing thereafter		
effective quarterly Diabetic Awareness Days	Diabetic Awareness Days				
	implemented				
Collaborate with DE to develop a <i>strategy</i> for increasing adult					
awareness of Diabetes prevention & self-care					

2013-14	2014-15	2015-16	2016-17	2017-18	
Begin implementing strategy	Ongoing thereafter				
	Community kitchens for diabetic & pre-diabetic clients begin to be held	Ongoing t	thereafter		
	monthly in collaboration with DE				
Enhanced Chronic and Home Care	<u> </u>	<u> </u>			
In collaboration with CHN, HCN undertake a home visit with all newly diagnosed chronic patients		Ongoing thereafter			
In collaboration with HD & NIC develop a funding proposal for	Needs assessment &				
needs assessment on future needs of elders (i.e. LTC Home) in	recommendations presented to the				
the JSCN community (to include: demographic forecast &	HC for review/discussion;				
increasing rates of diabetes, other chronic diseases & personal	recommendations supported go o				
injuries)	C&C				
	HD, NIC, HC develop action plan on	Action Plan implemented			
	needs assessment recommendations				
	Collaborate with HD & HC to review				
	& possibly revise JSCN Home Care				
	Policy re: decision making path;				
	equality of patients; & authority of				
	care plans (i.e. clients should not be				
	able to access extra services other				
	than those identified in Care Plan)				
		Implement Home Care	Ongoing	L thereafter	
		Policy: JSHC Managers &			

2013-14	2014-15	2015-16	2016-17	2017-18
		JSCN Councilors support the policy		

Table 3.30: JSHC Management: Improvements Over Time

2013-14	2014-15	2015-16	2016-17	2017-18
Improvements to Ongoing Core Services				
Enhanced Participation of Health Committee				
HD, CM & NIC provide in-depth orientation for the HC & Health Portfolio Counselors	HD & CM undertake other capacity building activities with the HC on a regular basis		Ongoing thereafter	
Health program staff report to HC on a quarterly basis		Ongoing thereaft	er	
Policies & Procedures Implementation				
Undertake a detailed review of Personnel Policy Manual to ensure staff are aware of & understand employee policy requirements & implications				
With support of HC, management implements the full range of policies & procedures approved for the JSHC including appropriate pay for hours worked		Ongoing thereaft	er	

Improved supervision of staff, i.e. monitor attendance; time		Ongoing thereafter
sheet reporting; use of clinic vehicles, etc.		
Management ensures that all staff adhere to Oath of		Ongoing thereafter
Confidentiality; follow policy regarding breaches		
Enhanced Management Support for Improved Reporting		
All program staff required to report monthly as well as		Ongoing thereafter
annually to Program Supervisor as a condition of employment		
All program monthly reporting templates are reviewed &	Reporting quality improved:	Ongoing thereafter
revised if required so as to capture: number of clients,	progress on work plan objectives	
number of client visits & contacts, types of services provided,	& major activities more readily	
types of community activities/events with participation	evident	
numbers, & event evaluation results including participation		
engagement, progress on specific learning objectives of the		
event		
All staff are responsible for their own program reporting to		Ongoing thereafter
funders; management reviews and submits report		
All staff are responsible for electronic program contributions		Ongoing thereafter
to the JSHC Annual Report		
Improved Management Support for Program Work Planning &	Evaluation	
Managers undertake monthly or quarterly program reviews		Ongoing thereafter
with staff to make sure work is being performed		Ongoing dictediter
with staff to make sure work is being performed		
Managers ensure that all events & program services are		Ongoing thereafter
regularly evaluated & evaluation findings are used to improve		

program performance	
Managers work closely with staff to produce more effective annual work plans	Ongoing thereafter
Improved Management Support(2 nd level support) of Staff	
Managers support staff who may not have confidence in their skills; strategies developed & implemented to improve staff performance	Ongoing thereafter
Managers ensure that group interaction is free of lateral violence	Ongoing thereafter
Managers are consistent healthy role models	Ongoing thereafter
Management supports the development and implementation of a health promotion technique/healthy living coaching training strategy for <u>all JSHC staff</u>	Health promotion/healthy living coaching training plan implemented
Enhanced Training Effectiveness	
Enhanced management training for HD & NIC begins to be implemented according to CHP training plan	Ongoing thereafter
Management ensures that the CHP staff training plan is implemented	Ongoing thereafter
Before training is approved, staff will have provided written plans that describe the application of training to priority work in their unit/program. Managers & staff will review application of training during the quarterly program review.	Ongoing thereafter

Managers ensure that all staff completing training provide program supervisor a written report of the knowledge & skills gained in training & ways these will be applied to their work; verbal report given by trained staff at monthly staff meetings		Ongoing thereaft			
Management encourages staff to regularly put into practice the communication skills & knowledge they have been exposed to in teambuilding workshops	Ongoing thereafter				
Managers develop training plan to ensure that all staff are coached in the use of computers for communications & reporting					
JSHC staff begin to upgrade their knowledge & skills in using computers					
JSHC begin to use electronic communication as the primary communication method	All JSHC program areas electronically record & submit vital & program statistics.		Ongoing thereafter		
	Leaders, in collaboration with staff, develop strategy for encouraging &supporting good role models	Strategy for encouraging and supporting good role models implemented	Ongoing thereafter		
New initiatives					
Health Committee researches JSHC Incorporation	HC presents findings & recommendations to Chief & Council for discussion & decision-				

	making			
Management Initiatives				
Management facilitates a "Grounding circle" at the beginning		Ongoing thereaft	er	
of monthly clinic staff meetings to help get personal issues &				
feelings out into the open so they can be dealt with more				
effectively				
Management develops & utilizes organizational orientation		Ongoing thereaft	er	
process				
	Program Managers develop		Ongoing thereafter	
	program orientation packages for			
	JSHC staff positions; utilize			
	package once developed			
	Management revisits & revises (if			
	required) all JSHC job descriptions			
Management develops policy & procedures for flexible hours	Policy & procedures for flexible		Ongoing thereafter	
of work to permit evening & weekend work as required.	hours of work implemented for			
	required evening & weekend			
	work			
Management develops a strategy for more effective	Implement strategy for more		Ongoing thereafter	
communication with community members regarding program	effective communication with			
activities	community members regarding			
	program activities			
	NIC office moved into office area			
	with other CH staff to assist in			

	increased supervision & support		
	Health and Wellness program		
	moved into new area so as to		
	enhance client feelings of privacy		
Strategies to Address Health Priorities			
Management ensures that a well-planned evidence-based	Pilot project implemented	Management	
pilot project on community health priorities (i.e. substance		evaluates	
abuse, youth engagement, healthy living) is developed &		evidence-based	
funded from its reserve account		pilot project.	
	Youth Engagement Strategy	Youth	Ongoing thereafter
	developed	Engagement	
		Strategy	
		implemented	
	Cultural Renewal Strategy	Cultural Renewal	Ongoing thereafter
	developed	Strategy	
		implemented	
	Injury Prevention Strategy	Injury Prevention	Ongoing thereafter
	Developed	Strategy	
Management, in collaboration with Health & Wellness (H&W)	Management in collaboration	Management	Ongoing thereafter
Program, researches Community Development practices &	with H&W Program design	begins to	
initiatives	Community Development	implement	
	Strategy	Community	
		Development	
		Strategy	

Ongoing thereafter
Ongoing thereafter
On a sin a the sup of the u
Ongoing thereafter
Ongoing thereafter
Ongoing therearter

Table 3.31: Clinic Assistant's: Improvements Over Time

2013-14	2014-15	2015-16	2016-17	2017-18
Ongoing core service				
During Doctors Day CA will book referral and testing appointments using the phone in the Examination Room to enhance confidentiality		Ongoing th	nereafter	
New initiatives				
HD will request that the Doctor flag urgent prescriptions in order to ensure that patients in need of medication the day of Doctors Day will have it delivered		Ongoing th	nereafter	

Table 3.32: Finance Officer: Improvements Over Time

2013-14	2014-15	2015-16	2016-17	2017-2018
New initiatives				
Improved Staff awareness of Program Budget				
Program staff will be acquainted with their program budget				
Program staff will review their programs financial statements on a quarterly basis,				
Improved Program Financial Planning				
program staff in collaboration with Financial Officer will develop a financial plan for new program activities that requires financial assistance				
JSHC staff who compile financial reports to funders must collaborate with Financial officer on a regular basis				

Table 3.34: JSHC Medical Transportation: Improvements Over Time

2013-14	2014-15	2015-16	2016-17	2017-18
Ongoing core service				
MTC ensures that all Taxi Drivers will have completed, First Aid training or recertification	Ongo	oing thereafter		

New initiatives				
HD in collaboration with MTC compiles a briefing note to present to FNIH regarding the usage & costs associated with contracted private medical taxi use by JSHC				
	HD & Co-manager lobby FNIH to increase the private taxi travel rate & the private mileage rate to reflect current & increasing costs of transportation	Ongoing thereaf	fter, until re	esolution
JSHC lobbies FNIH to change NIHB guidelines for JSHC regarding dental service & physician access in order to allow patients their choice of practitioner in the nearby communities of Tisdale & Nipawin as the differences in transportation costs are low	Ongoing ther	reafter, until resolut	ion	
JSHC explores the possibility of using a combined van/taxi service so that more than 3 clients can be transported at once (i.e. contract or clinic owned)	If feasible a combined van/taxi service initiated			

Overview of James Smith Health Clinic 2013-2018 Community Health Plan

Chapter 4: Funding and Budgets:

Please NOTE: All budgets presented reflect an annual 3% increase in funding levels

Table 4.1: Health Transfer, Set Agreement and other Programs funding JSHC

Health Transfer	Set Agreement	PAGC	INAC
Administration	Home & Community	Water Quality	Home Care Support
	Care	Monitoring	Program
Health Education	Aboriginal Diabetes Initiative		
Community Health	Medical		
Nursing	Transportation (NHIB)		
Community Health Representatives	FAS/FAE		
Canada Pre-Natal Nutrition	Maternal Child Health		
Addictions/	HIV/AIDS		
Community			
Development			
Health Transfer	Set Agreement	PAGC	INAC
Mental Health	Immunization		
Home Care Nursing	Enhanced TB Control		
Brighter Futures	Pandemic Planning		
Maintenance Support	Dental (NHIB)		
Governance	NAYSPS		
Management	CDC-Immunization Strategy		
	Health Careers		

Nursing Education	

4.3.1. Management (including Governance) and Administration

Management (including Governance) and Administration are supported by funding in the health clinic's Main Health Budget. The revenue from this budget is obtained from the JSCNs Health Services Transfer Agreement (HSTA), the largest funding component of the health clinics Main Health budget, and from a 10% administration fee levied against all other programs.

Staff Supported

Main Health Budget supports:

- Health Director
- Office Manage,
- Clinic Assistant
- Finance Clerk
- Nurse in Charge
- Community Health Nurse
- 3 CHRs
- 2 NNADAP workers
- Clinic Janitor

Table 4.2: Main Health (including Governance & Administration) Forecasted Budget 2013-2018							
	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018		
REVENUE							
Health Transfer Agreement	999314	1029293	1060172	1091977	1124937		
Admin Fees (Other Programs)	113134	113134	113134	113134	113134		
TOTAL REVENUE	1112448	1142427	1173306	1205111	1238071		
EXPENDITURES							
Operating	327704	334141	340771	347600	354835		
Wages - Gross	630064	648966	668435	688488	709143		

Wages - Benefits	154680	159320	164100	169023	174094
CVA Costs (Other Programs)					
Capital					
TOTAL EXPENDITURES	1112448	1142427	1173306	1205111	1238071
Excess (deficiency)	0	0	0	0	0

4.3.2. Home and Community Care

The JSHC HCC program is supported by Set Contribution Agreement and INAC funding

Staff Supported

Set Contribution Agreement funding supports:

- 2 FTE Home Care Nurses (1 HCN re-assigned to CH)
- 1 FTE Clinic Van Driver
- 1FTE HHA/Cook
- .5 FTE Janitor

INAC funding supports:

• 3 FTE Home Health Aides.

Table 4.3: Home and Community Care Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE					
Contribution (fixed)	355,261	355,261	355,261	355,261	355,261
Transfer	38,600	39,758	40,951	42,179	43,445

TOTAL REVENUE	393,861	395,019	396,212	397,440	398,706
EXPENDITURES					
Admin Fee - Admin	39,386	39,502	39,621	39,744	39,871
Operating	83,734	84,776	85,850	86,955	88,094
Wages - Gross	214,716	214,716	214,716	214,716	214,716
Wages - Benefits	56,025	56,025	56,025	56,025	56,025
TOTAL EXPENDITURES	393,861	395,019	396,212	397,440	398,706
Excess (deficiency)	-	0	0	0	0

Table 4.4: Home Care Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE					J
INAC	104328	104328	104328	104328	104328
TOTAL REVENUE	104328	104328	104328	104328	104328
EXPENDITURES					
Operating					
Wages - Gross	104328	104328	104328	104328	104328
Wages - Benefits					
TOTAL EXPENDITURES	104328	104328	104328	104328	104328
Excess (deficiency)	0	0	0	0	0

4.3.3. Community Health

The Community Health Program is supported by HSTA and Contribution Agreement funding.

Staff Supported

HSTA funding supports:

- Nurse in Charge,
- Community Health Nurse
- 3 CHRs
- 2 NNADAP workers

Contribution Agreement funding supports:

- CPNP HSTA funding supports: Community Kitchen and Food and Milk Coupon programs offered to Pre-and post natal breastfeeding mothers.
- Maternal Child Health Contribution Agreement funding supports: Family Home Visitor, guest speakers and other program supports.
- The Physician Services budget covers: Doctors travel and down time.
- ADI Contribution funds, withdrawn from PAGC, funds the Diabetic Educator position.
- FAS/FAE funding is used to support programming.

Table 4.5: Canada Prenatal Nutrition Program Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE					
Health Transfer Agreement	48374	49825	51320	52860	54445
TOTAL REVENUE	48374	49825	51320	52860	54445
EXPENDITURES					
Operating	48374	49825	51320	52860	54445
Wages - Gross					
Wages - Benefits					
TOTAL EXPENDITURES	48374	49825	51320	52860	54445
Excess (deficiency)	0	0	0	0	0

Table 4.6: Maternal Child Health Program Forecasted Budget 2013-2018

2013-2014	2014-2015	2015-2016	2016-2017	2017-2018

REVENUE					
Maternal Child Health (CAD)	110496	110496	110496	110496	110496
TOTAL REVENUE	110496	110496	110496	110496	110496
EXPENDITURES					
Administration Fee (Admin)	11047	11047	11047	11047	11047
Operating	34938	34938	34938	34938	34938
Wages - Gross	57041	57041	57041	57041	57041
Wages - Benefits	7470	7470	7470	7470	7470
TOTAL EXPENDITURES	110496	110496	110496	110496	110496
Excess (deficiency)	0	0	0	0	0

Table 4.7: Physicians Services Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE				L	
	26978	26978	26978	26978	26978
TOTAL REVENUE	26978	26978	26978	26978	26978
EXPENDITURES					
Operating	26978	26978	26978	26978	26978
Wages - Gross					
Wages - Benefits					
TOTAL EXPENDITURES	26978	26978	26978	26978	26978
Excess (deficiency)	0	0	0	0	0

Table 4.8: Diabetic Educator's Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE					
ADI- CA	80000	80000	80000	80000	80000
TOTAL REVENUE					
EXPENDITURES					
Operating	1500	1500	1500	1500	1500
Wages - Gross	68000	68000	68000	68000	68000
Wages - Benefits	2500	2500	2500	2500	2500
ADMIN	8000	8000	8000	8000	8000
TOTAL EXPENDITURES	80000	80000	80000	80000	80000
Excess (deficiency)	0	0	0	0	0

Table 4.9: FAS/FAE Forecasted Budget 2013-018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE					
FAS/FAE (CAD)	3000	3000	3000	3000	3000
TOTAL REVENUE	3000	3000	3000	3000	3000
EXPENDITURES					
Administration Fee					
Operating	3000	3000	3000	3000	3000
Wages					
TOTAL EXPENDITURES	3000	3000	3000	3000	3000

Excess (deficiency)	0	0	0	0	0

4.3.4. Health and Wellness

The Health and Wellness Program is supported by HSTA and Contribution Agreement funding.

Staff Supported

HSTA supports:

- 2 NNADAP workers
- 1 Youth Program Developer if and when position is filled

HSTA Brighter Futures Program supports:

- Family Wellness Worker
- 2 contracted part time Holistic Health Therapists

NNADAP recruitment and retention & FAS/FAE Contribution Agreement funding partially supports:

• 2 NNADAP workers

Table 4.10: NNADAP Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE					
NNADAP recruitment & retention	4000	4000	4000	4000	4000
TOTAL REVENUE	4000	4000	4000	4000	4000
EXPENDITURES					

Operating	4000	4000	4000	4000	4000
Wages - Gross					
Wages - Benefits					
TOTAL EXPENDITURES	4000	4000	4000	4000	4000
Excess (deficiency)	0	0	0	0	0

Table 4.11: Brighter Futures/Mental Health Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE					
Health Transfer Agreement	240488	247703	255134	262788	270671
TOTAL REVENUE					
EXPENDITURES					
Operating	109602	112890	116277	119765	123358
Wages - Gross	130886	134813	138857	143023	147313
TOTAL EXPENDITURES	240488	247703	255134	262788	270671
Excess (deficiency)	0	0	0	0	0

4.3.5. Dental Therapy

Staff Supported

Contribution Agreements support:

- Community Dental Therapist
- COHI Aide.

Table 4.12: Dental Therapy Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	
REVENUE						
Contribution Agreement	100483	100483	100483	100483	100483	
TOTAL REVENUE	100483	100483	100483	100483	100483	
EXPENDITURES						
Admin fee	10048	10048	10048	10048	10048	
Operating	10750	10750	10750	10750	10750	
Wages - Gross	72146	72146	72146	72146	72146	
Wages - Benefits	7539	7539	7539	7539	7539	
TOTAL EXPENDITURES	100483	100483	100483	100483	100483	
Excess (deficiency)	0	0	0	0	0	
Table 4.13: COHI Forecasted Budget 2013-018						
Table 4.13: COHI Forecasted Bud	dget 2013-018					
Table 4.13: COHI Forecasted Bud	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	
Table 4.13: COHI Forecasted Bud	_	2014-2015	2015-2016	2016-2017	2017-2018	
	_	2014-2015 7020	2015-2016 7020	2016-2017 7020	2017-2018 7020	
REVENUE	2013-2014					
REVENUE Contribution Agreement	2013-2014 7020	7020	7020	7020	7020	
REVENUE Contribution Agreement TOTAL REVENUE	2013-2014 7020	7020	7020	7020	7020	
REVENUE Contribution Agreement TOTAL REVENUE EXPENDITURES	7020 7020	7020 7020	7020 7020	7020 7020	7020 7020	
REVENUE Contribution Agreement TOTAL REVENUE EXPENDITURES Operating	7020 7020 1020	7020 7020	7020 7020 1020	7020 7020 1020	7020 7020 1020	
REVENUE Contribution Agreement TOTAL REVENUE EXPENDITURES Operating Wages - Gross	7020 7020 1020	7020 7020	7020 7020 1020	7020 7020 1020	7020 7020 1020	

4.3.6. Medical Transportation Budget

Staff Supported

Contribution Agreement for non-insured services supports:

- Medical Transportation Coordinator
- 3 Contracted Medical Taxi Drivers

Table 4.14: Medical Transportation Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018
REVENUE					
Non insured Contribution	255000	255000	255000	255000	255000
TOTAL REVENUE	255000	255000	255000	255000	255000
EXPENDITURES					
Operating	5000	5000	5000	5000	5000
Wages - Gross	33989	33989	33989	33989	33989
Taxi Contracts	208048	208048	208048	208048	208048
Wages - Benefits	7963	7963	7963	7963	7963
TOTAL EXPENDITURES	255000	255000	255000	255000	255000
Excess (deficiency)	0	0	0	0	0

4.3.7. Water Quality Monitor

Staff Supported

Flow-through funding from PAGC to JSHC supports:

• PT Water Quality Monitor.

Table 4.15: Water Quality Monitoring Forecasted Budget 2013-2018

	2013-2014	2014-2015	2015- 2016	2016-2017	2017-2018
REVENUE					I
PAGC	23225	23225	23225	23225	23225
TOTAL REVENUE	23225	23225	23225	23225	23225
EXPENDITURES					
Administration Fee	2322	2322	2322	2322	2322
Wages - Gross	14322	14322	14322	14322	14322
Wages - Benefits	6581	6581	6581	6581	6581
TOTAL EXPENDITURES	23225	23225	23225	23225	23225
Excess (deficiency)	0	0	0	0	0

Chapter 5: Human Resources

Table 5.2: JSHC Positions in Need of Succession Planning

Job Title
Health Director
Office Manager
 Clinic Assistant/Receptionist
 Finance Clerk
 Family Wellness Worker
 2 Home Health Aides
 Community Health Nurse
 Community Health Representative
 NNADAP worker

Chapter 6: Training Requirements & Plans

Table 6.1a: Planning, Reporting, Evaluating and Health Promotion Training Needs of JSHC staff

Type of Training	Staff Covered	Arrangements
Planning Assessment of issues; identification of priorities and barriers to change; assessment of effective interventions; developing logic models (ongoing)	All program staff	All program staff create annual work plans from CHP Program Logic Models
Reporting Monthly program reporting according to LM; quarterly summaries to JSHC Health Committee; Annual Report preparation (to be initiated in 2013-2014)	All program staff	Supervisors assist in review & revision of program reporting templates. PAGC IT to assist in computer upgrading & training Co-Manager to assist staff in upgrading computer skills Use CBRT & other required reporting to develop/maintain skills
Evaluation Ability to report: data on program objectives; ability to write evaluable objectives; ability to identify how evaluation findings can be used to improve programs (to be undertaken by June 30, 2014)	All program staff	Health Director will arrange for a workshop on evaluation.(i.e. NITHA Health Promotions Advisor) Staff develop/maintain skill by using reporting templates and applying evaluation findings
Health Promotion Best practices in health promotion; group facilitation; presentation skills, coaching and mentoring skills	All	NIC to work with NITHA Health Promotions Advisor to develop training plan for enhancing health promotion abilities of all staff.

Table 6.1b: Profession Development Requested by majority of all off JSHC staff

Type of Training	Arrangements
Lateral Violence Training	Internally by HHTs

Type of Training	Arrangements
Applied Suicide Intervention Skills training	Internally by HHTs
Mental Health First Aid	Internally by HHTs
Parenting /traditional parenting	Contracted
Adult Education/Coaching skills	Contracted
Facilitation, presentation, public speaking skills	Contracted
Computer Skills	PAGC, JSHC staff for 1-1 instruction or Contracted